

Beyond Broadband Beyond Brilliance

Your Award-Winning Partner in Uninterrupted
Connectivity



Our Services



**Next Generation
Business Network
Solutions**



**Advanced Voice
Solutions**



**Bespoke Managed
IT Services**



**Resilient
Cybersecurity
Solutions**



About Us

Founded in 2000, Screamer Telecoms has become a trusted leader in South Africa's telecommunications landscape. With a fully independent, licensed network that spans over 30 branches and more than 500 fibre and repeater points nationwide, we bring reliable connectivity to all corners of the country, including areas often overlooked by other providers.

Championing Transformation: Proudly 62% Black Female-Owned and a Level 2 B-BBEE Contributor.

Get in Touch

Business Fibre Internet

- Uncapped & Unshaped
- Symmetric up to 10 Gbps
- 99.95% SLA
- Static IPv4/IPv6
- SD-WAN/QoS
- LTE/5G Failover
- 24/7 SA NOC

Overview

Built for SMEs, branches and multi-site enterprises across South Africa.

- Delivered over Open-Access last-mile networks where available, or via Business Wireless / Fixed LTE as an interim path.
- Managed CPE with policy-based routing, SD-WAN and application-aware QoS for real-time apps (Teams/Zoom/VoIP).
- IPv4/IPv6 with static addressing; BGP peering for DIA and redundancy on request.

Key Technical Specifications

- Access GPON, Active Ethernet or Dedicated Internet Access (DIA) depending on site and Speed Tiers Symmetric 100/100, 200/200, 500/500 Mbps; 1–10 Gbps (DIA).
- Traffic Policy Always uncapped and unshaped. Low-latency routing with local peering at SA IXPs.
- Static IPs IPv4 /30 or /29 options; native IPv6 /48 on request.
- Routing Managed CPE. Dual-WAN with policy-based routing; optional BGP for DIA/redundancy.
- QoS Multi-class QoS prioritising real-time and business-critical SaaS.
- Failover Automatic LTE/5G or Business Wireless; dual last-mile on enterprise packages.
- Monitoring 24/7 NOC, proactive alerts, SNMP graphs and customer portal access.

Security & Continuity Add-ons

- Managed Firewall: Layer 3/7 policies, IDS/IPS, SSL inspection optional.
- Site & Remote VPN: IPsec, SSL, SSO/MFA integrations for secure access.
- DDoS Protection: Always-on detection with on-demand scrubbing for volumetric attacks.
- Business Continuity: Automatic LTE/5G / Business Wireless failover, dual-last-mile where available.



Service Level Agreement (SLA)

- Availability: 99.95% monthly target. Credits applied if missed.
- Response & Restoration: P1 respond ≤ 15 min, MTTR ≤ 4 hrs. P2 respond ≤ 30 min, MTTR ≤ 8 hrs.
- Change Windows: Planned maintenance outside business hours with 72-hour notice.

Installation & Site Requirements

- Site survey: address validation, wayleave assessment, last-mile path design.
- Power: standard 220V mains within 2 m of ONT/CPE; UPS recommended (can be supplied).
- Hand-off: copper or SFP Ethernet; VLAN tagging on request; handover pack with IPs & contacts.

Network, Peering & Routing

- Cores: redundant metro rings with diverse fibre paths and carrier-neutral DC presence.
- Peering: local peering at SA IXPs for low latency to Google, Microsoft, Akamai, Cloudflare and more.
- Transit: Tier-1 upstreams with automatic route failover and BGP communities for traffic engineering.
- QoS: multi-class QoS prioritising VoIP/UC, real-time and business-critical SaaS.

Ordering & Contact

- Lead time: typically 10–30 business days after wayleave approval & site readiness.
- How to order: send your address/GPS & speed to sales@screamer.co.za or call 087 940 6800. We'll validate coverage and confirm install timeline.
- Support: SA-based 24/7 NOC with proactive monitoring and escalation path.

Get in Touch